



Bear Foot Luxury Flooring SPC Warranty.

INSTALLATION INSTRUCTIONS MUST BE FOLLOWED FOR WARRANTY TO BE IN EFFECT.

Installation instructions can be found printed on each box of Bear Foot flooring, or on a sheet inside each box.

CARE AND MAINTENANCE

Throughout and immediately following installation, all dirt and construction debris should be removed and the floor swept clean. Immediately clean up all spills with a damp rag. Vacuum or sweep the floor regularly to remove all soil, grit and sand. Do not vacuum with a beater brush. For regular maintenance, sweep dirt and damp mop regularly with warm water and vinyl floor cleaner. Use only neutral floor cleaners, DO NOT use soap based detergents or abrasive cleaners. To avoid possible permanent indentation or surface damage, proper floor protection devices must be used under furniture and appliances. Always exercise care when removing or replacing furniture or appliances. Always use clean equipment! Dirty equipment only redistributes the dirt.

ENVIRONMENTAL REQUIREMENTS

The moisture content of a concrete sub-floor must not be over 5%. Higher moisture rates will lead to all types of problems such as gapping and planks lifting. Temperature is also very important. Installation can be performed between 60° F and 80° F. The ideal temperature is about 70° F. Proper acclimation is also of importance. We require at least 48 hours of acclimation so the flooring substrate and vinyl plank are exposed to the proper temperature and humidity prior to installation. Floors installed in rooms with extreme direct sunlight or external heat sources where the surface temperature of the floor drops below 10°F or exceeds 140°F are not covered under warranty.

50-YEAR RESIDENTIAL LIMITED WARRANTY*

Standard 50-Year Residential Warranty applies only in the following instances:

- Products that have a 20mil wear layer only
- Original purchaser of the material only
- Must be installed per manufacturer installation instructions
- Will not wear through the image layer.
- Will not stain from common household spills such as food or beverage.
- Will not contain manufacturing defects
- Will not rip or tear from normal household use.

15-YEAR LIMITED LIGHT COMMERCIAL WARRANTY*

For light commercial installations, the product is warranted to be free from manufacturing defects and will not wear through the printed image for 15 years* from the date of purchase if installed according to the installation instructions. If a defect covered by this warranty is reported to Quality Wood Floors in writing within 15 years* of purchase, QWF will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Commercial warranty only to be applied to products that have a 20mil and above wear layer.

Reasonable labor will be covered for the replacement of the affected square footage that has been proven to be a defect in the manufacturing process. An Independent inspector and/or forensic inspection may be required at the expense of the end user to prove a Manufacturing Defect. These warranties EXCLUDE and will not pay consequential or incidental damages associated with any warranty claim. QWF Floors will not pay costs associated with relocation during the repair process such as hotel, meals, or moving and storage of furniture. This limitation does not apply to claims for personal injury. Some states do not allow limits on warranties, or on remedies for breach in certain transactions. In such states, the limits in this paragraph may not apply.

No warranty coverage is provided for flooring that contains obvious defects of any kind that were installed nonetheless. If, before installation, you discover any flooring that has obvious defects, immediately contact the dealer through which the flooring was purchased and replacement flooring will be provided at no cost.

Polyfilm moisture barrier is recommended to prevent moisture issues not covered by warranty.

These warranties do not cover damage or unsatisfactory performance caused by excessive moisture or moisture vapor including, but not limited to: improper humidity inside the home, excessive ground moisture that migrates into the home for any reason, excessive sub-floor moisture, water leaks caused by broken pipes or appliances, improper cleaning methods such as wet mopping or automated cleaning machines, and weather conditions or natural disasters such as flooding or excessive rainfall. Moisture barrier is recommended to avoid these issues.

*All Warranties are held by the Manufacture for years 1 - 20 in residential use and years 1 - 7 in light commercial use. Quality Wood Floors carries the warranty from years 21 - 50 in residential use and years 8 - 15 in light commercial use.