

PARAMOUNT

BY QUALITY DISTRIBUTION

BASIC FLOOR PROTECTION

Immediately After Installation

- Do not replace frequently moved furniture or allow heavy traffic for at least 24 hours.
- Protect and do not disturb sealed seams for at least 24 hours.

Moving Heavy Furniture and Appliance

When moving heavy or appliances, place plywood or hardboard panel on the floor and “walk” objects across the panels to avoid scratching or damaging your floor. Never slide furniture directly over your floor.

Furniture Rests

Frequently moving furniture and appliances may cause scratches or indentations in your new floor unless proper rests, glides or casters are used. Metal domes and furniture rests with small, narrow or worn surfaces should be replaced with wider, smooth, non-staining, protective load-bearing devices. Maximum recommended stationary load is 75 lbs. per square inch for all Oasis Wood Flooring. Example: If the pressure applied on a table leg is estimated to be 50-70 lbs, the furniture rest should be 1” square or 1-1/8” in diameter.

Sunlight

As with other household furnishings including furniture, carpets, wallpaper, curtains, repeated exposure to direct sunlight may cause bleaching or discoloration. Close drapes or blinds to block direct sunlight.

Area Rugs

Damage may occur due to stains from rubber backing and dyes used in floor mats and rugs.

Routine Maintenance

- Sweep or vacuum regularly to remove dirt and grit that can abrade or scratch your new floor.
- Wipe up all spills promptly and thoroughly with a damp cloth or mop.
- Mats and rugs: Non-staining mats are helpful in removing harmful grit at entryways and can help prolong the life of your floor.

Damage From Narrow-Heeled Shoes

Women’s narrow-heeled shoes can cause permanent damage to many types of flooring including resilient, wood, ceramic and carpet. Damage from narrow heels is considered abuse and is not covered under any warranty.

Protect Your Floor Against Extreme Heat

Home appliances such as refrigerators and heating system air ducts emit a direct flow of hot air that, if not controlled, can exceed 120F. This condition may cause discoloration over time. Keeping refrigerators free of dust build-up around motors and exhaust area will greatly reduce heat build-up. Forced-air

heating system dampers should be adjusted to control outlet temperature to a maximum 100F. Cigarettes, matches and other hot objects dropped on the floor can also cause permanent damage.

Preventing Permanent Stains

- Wipe up spills promptly with a damp or mop.
- The rubber backing or dyes used in some floor mats, floor paints and driveway sealers can stain your floor.

MAINTENANCE

Hardwood floorings installed in your house is one of your big investments. Proper maintenance is thus highly recommended. The following are examples of the reasonable and necessary maintenance you are expected to perform.

- Sweep or vacuum regularly since built-up grit can damage the surface of the wood. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. Do not use a vacuum with a beater bar head.
- Remove spills promptly using a soft cloth and cleaning products recommended by Oasis.
- Never wet-mop, damp-mop, or clean your floor with water or other products. This can severely damage the flooring and will void the warranties. Do not use hardwood floor cleaning machines or steam cleaners.
- We recommend Bona hardwood floor cleaner to be used with a terry cloth mop. Always vacuum the floors prior to using cleaner. Do not allow excess cleaner to remain on the floors surface as this may permanently damage the wood fiber.
- Important: Do not use oil soaps, liquid or paste wax products or other household cleaners that contain citrus oils, lemon oil, tung oil, silicon, or ammonia since these warranties do not cover damage caused by non recommended products. Use of these and other such products will harm the long-term performance of your floor and may also affect its recoat ability.
- Do not use 2 in 1 cleaners with polish that may contain acrylics or urethane polish to restore gloss – the use of these products will void the finish warranty and may produce unsatisfactory results when not applied properly.
- Keep pets' nails trimmed, and paws clean and free of dirt, gravel, grease, oil, and stains.
- Place protective felt pads beneath furniture legs and feet to reduce scratches and dents. Replace pads as needed.
- Use a dolly and protective sheets of plywood when moving heavy objects, furniture, or appliances.
- Remove shoes with spiked or damaged heels before walking on floor.
- Maintain the proper Relative Humidity in your home between 35% - 55%.