



Your 72h Spill-Protection Guarantee

Grand Selection ORIGIN AquaStop72 by KronoSwiss will resist everyday topical moisture due to residential cleaning or common liquid spills that are completely dry within a seventytwo (72) hour period.

When replacement of the flooring is made, only new panels from the current product range at the time the complaint is upheld will be supplied by the distributor or retailer. There will be no other form of compensation. Responsibility under this warranty only applies to hidden defects.

This warranty does not apply to **Grand Selection ORIGIN AquaStop72** flooring that has been put to abnormal use or conditions or abused in any way. "Abnormal use or conditions" includes, damage from smoke, fire, acts of god or other casualty events; damage caused by negligence, improper alterations of the original manufactured product. "Abuse" is any use of the flooring that is unreasonable considering the normal and expected uses of **Grand Selection ORIGIN AquaStop72** flooring in a commercial environment. The damage to the product must be evident, measuring, per product unit (panel, accessory, etc.) at least 1.40 square centimeter or 0.5 square inch, and must not be the result of abusive, abnormal conditions or accidents, such as but not limited to, damage of mechanical nature, severe impact or scratches (caused by dragging objects or furniture) or cutting.

This warranty does not apply to damage from exposure to extreme heat, dryness, or stains as a result of chemical or industrial products (other than recommended cleaning products). The floor may not be installed in damp and/or humid areas, in extremely dry areas or areas where there are extremely high temperatures (such as saunas or swimming pool areas).

Grand Selection ORIGIN AquaStop72 flooring is **not** a %100 waterproof product and might be slightly damaged by contact with water sporadically throughout the length of its warranty. It's to be considered that prolonged exposure to liquids may create mildew and mold which will annulled the warranty. This warranty excludes damage caused by natural disasters (i.e. floods), naturally occurring conditions/accidents (i.e. appliance and plumbing failures), urine or standing water. Flooring panels or accessories must be checked carefully for material defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The distributor or retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further complaints will be accepted. Color and gloss issues resulting from material added to an existing installation at a later date and non-warranty repairs are excluded from coverage.

When using a calcium chloride moisture test for concrete subfloors, values must be ≤ 5 lbs/1000ft²/24-hr or <80% with an in situ probe.

Warranty will not be valid if product is installed outdoor.



Your Abrasion-Resistance Guarantee

Swiss Krono AG grants to purchasers of **Grand Selection ORIGIN AquaStop72 by KronoSwiss**, valid from date of purchase, an additional warranty on the abrasion resistance of the surface of Kronoswiss laminate flooring. This warranty is in accordance with the following provisions. Your normal statutory rights are not affected:

Warranty conditions

Kronoswiss laminate flooring needs to be, both before and during its installation, checked fully for any kind of defects. Once installed, the flooring panels are deemed to be of an acceptable quality. Kronoswiss laminate flooring has to be installed in an expert manner, according to the installation instructions, in a dry area in accordance with its respective Utility Category. If installed in damp rooms Kronoswiss laminate floor is not covered by the warranty. Affected areas on Kronoswiss laminate floors have to be of an area that is at least 1 cm², and easy to identify. In particular, where the decorative layer has been rubbed off completely. Effected areas on the Plank edges caused either by inappropriate use or maintenance, or especially mechanical stress are not covered by the warranty. To make a claim under the Warranty, Kronoswiss laminate flooring must have been treated according to the care instructions and regularly cleaned and maintained. Any warranty claims are to be submitted by the very latest within 30 days of the occurrence being noticed. This must be done in writing with the original proof of purchase. In order to assess the warranty claim, Swiss Krono AG shall have the right to inspect the affected area on site.

Warranties

Once the claim on the warranty is accepted, Swiss Krono AG undertakes to offer replacement material for the effected area. If the affected flooring is no longer available, the buyer may select a substitute equivalent product from the current range of Swiss Krono. Given that there is an annual 10% use-related depreciation of the Kronoswiss Laminate Flooring, Swiss Krono AG will make the replacement of material, based on the corresponding annually reduced amount of the affected area. A liability for further or associated cost and damages, especially consequential - as with the installation, removal, transportation, and disposal of damaged flooring panels etc. - is excluded. This also applies to damages or compensation of any kind.

Should there be a valid claim made under the warranty, the warranty period will not be extended.

Core board	Abrasion class	Residential Warranty	Commercial Warranty
<i>HDF AquaStop72</i>	<i>AC5 / Cl. 33 Commercial Grade</i>	<i>35 years</i>	<i>5 years*</i>

*against wear through to the image layer & fading under artificial light or sunlight